

# MPACT Contact Activity Report

All Offices

For Saturday, July 01, 2006 through Saturday, June 30, 2007

Method of Contact	First Time	Repeat	Totals
Email	121	1,988	2,109
In Person	582	429	1,011
Mail	24	21,443	21,467
Mentor	139	1,221	1,360
Phone	1,587	4,670	6,257
Website	245	18	263
Workshop	737	2,319	3,056
Totals	3,435	32,088	35,523

Actions Taken	Totals	Materials Sent	Totals
Added to Listserv	1,238	Dese Parent Guide	975
IEP Consultation	1,363	Do You Know Brochures	254
IEP Meeting Attended By Mentor	192	Enews	131,296
IEP Meeting Attended By Staff	179	Fact Sheets	2,625
Interested in Becoming a Mentor	138	Initial Basic Packet	1,002
Materials Sent	215,270	Library	0
Mentor Assigned	399	Mpact Brochures	8,397
Networking/Marketing	67	Mpact Resource List	223
No Mentor Available in Area	278	Newsletter	21,467
Parent/Mentor Completed Survey	187	Nichy Order Form	1
Phone/Email Assistance Only	6,157	Other Specific Information	24,107
RC Followed-up with Mentor	746	Resource Info	11,516
Referral Made	3,401	Training Packet	3,056
Registered for Workshop	572	Workshop Information Sent	10,352
Returned Call Attempted/Lef	856	Totals	215,270
Staff to Staff Family Assistance	48		
Workshop Attended	3,056		
Totals	234,147		

- \* Display/Resource Fairs 22,490
- \* Presentations 352
- \* ListServ 131,296
- \* Web Site Visitors 224,917
- \* (These items are not included in the numbers listed above or below)

Contacts By Region	(UK)	KSC	MSO	NEA	NWT	SEA	SWT	STL	Totals
Contacts	21956	3745	839	913	1729	2249	1862	2230	35523

  

Problems Presented By	(UK)	KSC	MSO	NEA	NWT	SEA	SWT	STL	Totals
A. Basic Rights Issues	2	4160	717	182	1015	2221	1480	1497	11274
B. I.E.P Issues	4	4987	731	733	1428	1119	1352	1555	11909
C. Advocacy Issues	15	3866	335	210	1232	751	786	309	7504
D. Early Childhood Issues	0	83	12	4	114	35	24	21	293
E. Post-Secondary Issues	7	368	45	13	102	102	108	58	803
F. Related Services	0	1261	136	122	188	473	227	237	2644
G. Other Issues	13	1365	355	378	541	945	524	497	4618
H. Hot Topic Issues	0	86	7	4	4	7	39	8	155
I. Identification Child Find	0	1197	216	134	379	326	533	403	3188
Totals	41	17373	2554	1780	5003	5979	5073	4585	42388

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Age Range By	(UK)	KSC	MSO	NEA	NWT	SEA	SWT	STL	Totals
Birth to Two Years	0	23	1	0	6	4	0	6	40
Three to Five Years	0	157	26	24	124	47	33	107	518
Six to Thirteen Years	1	1172	351	332	499	591	609	684	4239
Fourteen to Seventeen Years	0	710	150	152	193	276	259	316	2056
Eighteen to Twenty-one Years	1	159	45	35	98	67	114	105	624
Twenty-Two to Twenty-Five Years	0	10	4	1	8	0	5	5	33
Over Twenty-Five Years	0	7	2	0	9	0	0	1	19
Unknown	21954	1507	260	369	792	1264	842	1006	27994
Totals	21956	3745	839	913	1729	2249	1862	2230	35523

MO Disability By	(UK)	KSC	MSO	NEA	NWT	SEA	SWT	STL	Totals
Attention Deficit Disorder (AD/ADHD)	1	85	46	45	84	76	65	67	469
Autism	0	605	86	90	190	318	209	439	1937
Deaf and Blindness	0	8	5	3	1	9	10	1	37
Emotional (Behavioral) Disturbance	0	428	82	81	100	63	107	128	989
Hearing Impairment/Deafness	0	28	1	0	26	36	27	27	145
Language Impairment	0	0	0	0	0	0	0	0	0
Mental Retardation	0	153	43	32	109	109	99	126	671
Multiple Disabilities	1	273	96	99	52	116	171	89	897
Orthopedic Impairment (Physical)	0	31	12	10	20	72	34	13	192
Other	0	35	3	4	4	23	10	9	88
Other Health Impaired (incl.	0	116	46	40	57	66	131	148	604
Specific Learning Disabilities	0	210	43	53	107	82	74	69	638
Speech/Language Impairments	0	97	42	41	49	27	42	67	365
Suspected not yet Identified Disability	0	68	35	22	22	47	38	59	291
Traumatic Brain Injury	0	8	19	15	24	0	10	10	86
Unknown	21954	1565	271	371	857	1181	805	922	27926
Visual Impairment/Blindness	0	8	3	2	2	11	10	16	52
Young Child Developmental Delay	0	27	6	5	25	13	20	40	136
Totals	21956	3745	839	913	1729	2249	1862	2230	35523