

MPACT Contact Activity Report

All Offices

For Friday, July 01, 2005 through Friday, June 30, 2006

Method of Contact	First Time	Repeat	Totals
Email	576	8,052	8,628
In Person	638	568	1,206
Mail	30	20,681	20,711
Mentor	95	681	776
Phone	1,531	4,608	6,139
Website	283	27	310
Workshop	715	2,179	2,894
Totals	3,585	37,079	40,664

* Display/Resource Fairs	4,706
* Presentations	685
* ListServ	146,739
* Web Site Visitors	61,767
*(These items are not included in the numbers listed above or below)	

Actions Taken	Totals	Materials Sent	Totals
Added to Listserv	1,189	Dese Parent Guide	1,276
IEP Consultation	833	Do You Know Brochures	1,711
IEP Meeting Attended By Mentor	179	Enews	146,739
IEP Meeting Attended By Staff	246	Fact Sheets	4,894
Interested in Becoming a Mentor	153	Initial Basic Packet	161
Materials Sent	309,211	Library	3
Mentor Assigned	483	Mpact Brochures	5,999
**Networking/Marketing	6	Mpact Resource List	156
No Mentor Available in Area	355	Newsletter	19,446
Parent/Mentor Completed Survey	171	Nichy Order Form	2
Phone/Email Assistance Only	6,620	Other Specific Information	105,708
RC Followed-up with Mentor	509	Resource Info	1,182
Referral Made	2,532	Training Packet	2,894
Registered for Workshop	869	Workshop Information Sent	18,950
Returned Call Attempted/Left	969	Totals	309,211
Staff to Staff Family Assistance	86		
Workshop Attended	2,894		
Totals	327,305		

** New Action/Incomplete Data

Contacts By Region	(UK)	KSC	MSO	NEA	NWT	SEA	SWT	STL	Totals
Contacts	27454	2270	982	864	1214	2099	2523	3258	40664
Problems Presented By	(UK)	KSC	MSO	NEA	NWT	SEA	SWT	STL	Totals
A. Basic Rights Issues	20	2195	507	486	653	2425	3599	1908	11793
B. I.E.P Issues	16	2111	609	568	849	1169	2573	1798	9693
C. Advocacy Issues	21	1598	158	156	448	523	394	559	3867
D. Early Childhood Issues	0	59	17	16	46	62	48	46	294
E. Post-Secondary Issues	4	173	28	27	87	171	149	175	814
F. Related Services	9	584	145	144	119	482	705	424	2612
G. Other Issues	52	644	255	277	446	1104	736	1628	5142
H. Hot Topic Issues	0	59	2	2	3	19	110	14	209
I. Identification Child Find	2	979	0	5	300	558	841	538	3223
Totals	124	8402	1721	1681	2951	6513	9155	7090	37637

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Age Range By	(UK)	KSC	MSO	NEA	NWT	SEA	SWT	STL	Totals
Birth to Two Years	0	3	1	0	1	0	1	12	18
Three to Five Years	1	47	25	27	19	29	44	91	283
Six to Thirteen Years	12	827	256	270	278	645	937	1266	4491
Fourteen to Seventeen Years	2	421	182	165	170	263	448	442	2093
Eighteen to Twenty-one Years	0	193	82	74	70	133	208	209	969
Twenty-Two to Twenty-Five Years	1	6	7	6	17	4	6	13	60
Over Twenty-Five Years	0	10	2	2	8	1	6	10	39
Unknown	27761	686	376	312	625	986	785	1180	32711
Totals	27777	2193	931	856	1188	2061	2435	3223	40664

MO Disability By	(UK)	KSC	MSO	NEA	NWT	SEA	SWT	STL	Totals
Attention Deficit Disorder (AD/ADHD)	7	124	50	42	50	138	107	118	636
Autism	10	415	65	60	179	240	477	793	2239
Deaf and Blindness	0	12	1	1	0	5	12	7	38
Emotional (Behavioral) Disturbance	3	293	71	68	47	82	178	197	939
Hearing Impairment/Deafness	0	12	1	0	6	18	28	26	91
Language Impairment	0	0	0	0	0	0	0	0	0
Mental Retardation	1	108	59	57	94	114	96	181	710
Multiple Disabilities	1	99	132	118	24	132	136	132	774
Orthopedic Impairment (Physical)	0	46	13	9	20	54	35	26	203
Other	0	7	12	10	5	17	12	25	88
Other Health Impaired (incl.	0	81	33	30	56	107	184	181	672
Specific Learning Disabilities	1	197	67	59	51	75	207	114	771
Speech/Language Impairments	0	56	35	31	17	21	54	59	273
Suspected not yet Identified Disability	1	100	6	4	5	54	77	44	291
Traumatic Brain Injury	0	18	7	7	10	2	42	4	90
Unknown	27753	612	370	353	598	984	763	1254	32687
Visual Impairment/Blindness	0	6	4	1	2	2	7	24	46
Young Child Developmental Delay	0	7	5	6	24	16	20	38	116
Totals	27777	2193	931	856	1188	2061	2435	3223	40664