

MPACT Contact Activity Report

All Offices

For Tuesday, July 01, 2003 through Wednesday, June 30, 2004

Method of Contact	First	Repeat	Totals	Actions Taken	Totals	Materials Sent	Totals
Email	329	2,100	2,429	IEP Consultation	928	Dese Parent Guide	1,434
In Person	204	491	695	IEP Meeting Attended By Mentor	193	Do You Know Brochures	3,107
Mail	91	17,570	17,661	IEP Meeting Attended By Staff	237	Fact Sheets	2,626
Mentor	143	838	981	Interested in Becoming a Mentor	57	Initial Basic Packet	23
Phone	1,279	3,848	5,127	Materials Sent	209,116	Library	1
Workshop	696	1,156	1,852	Mentor Assigned	418	Mpact Brochures	4,148
Totals	2,742	26,003	28,745	No Mentor Available in Area	507	Mpact Resource List	15
				Phone Assistance Only	5,706	Newsletter	15,919
				RC Followed-up with Mentor	370	Nichy Order Form	0
				Referral Made	1,200	Other Specific Information	177,297
				Registered for Workshop	118	Resource Info	661
				Returned Call Attempted/Left	1,138	Training Packet	1,791
				Staff to Staff Family Assistance	72	Workshop Information Sent	2,094
				Workshop Attended	1,852	Totals	209,116
				Totals	221,912		
*Display/Resource Fairs			4,852				
*Presentations			395				
*ListServ			163,440				
*Web Site Hits			25,828				
*(These items are not included in the numbers listed above or below)							

Contacts By Region	(UK)	KSC	MSO	NEA	NWT	SEA	SWT	STL	Totals
Contacts	1,432	4,099	2,026	2,126	2,992	3,418	5,658	6,994	28,745
Problems Presented By Region	(UK)	KSC	MSO	NEA	NWT	SEA	SWT	STL	Totals
A. Basic Rights Issues	406	366	459	474	971	1,054	727	1,422	5,879
B. I.E.P Issues	463	565	727	1177	1,216	1,432	1,478	2,047	9,105
C. Advocacy Issues	150	439	146	358	680	174	229	431	2,607
D. Early Childhood Issues	31	60	12	27	87	60	51	59	387
E. Post-Secondary Issues	61	34	50	85	217	53	46	184	730
F. Related Services	111	80	107	390	118	431	303	502	2,042
G. Other Issues	379	183	173	622	316	290	1,014	610	3,587
H. Hot Topic Issues	14	24	3	15	7	3	9	43	118
I. Identification Child Find	169	270	178	394	289	473	514	679	2,966
Totals	1,784	2,021	1,855	3,542	3,901	3,970	4,371	5,977	27,421

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Age Range By Region	(UK)	KSC	MSO	NEA	NWT	SEA	SWT	STL	Totals
Birth to Two Years	7	11	1	3	5	4	10	24	65
Three to Five Years	68	74	46	74	64	150	185	345	1,006
Six to Thirteen Years	66	346	292	344	354	588	1,447	549	3,986
Fourteen to Seventeen Years	37	104	100	108	125	396	365	296	1,531
Eighteen to Twenty-one Years	16	27	19	46	50	11	191	70	430
Twenty-Two to Twenty-Five Years	1	12	5	1	18	1	8	4	50
Over Twenty-Five Years	0	1	0	2	4	0	5	8	20
Unknown	18,193	352	315	307	478	533	937	542	21,657
Totals	18,388	927	778	885	1,098	1,683	3,148	1,838	28,745

MO Disability By Region	(UK)	KSC	MSO	NEA	NWT	SEA	SWT	STL	Totals
Autism	71	110	63	115	110	195	451	634	1,749
Deaf/Blind	1	5	0	3	19	10	9	3	50
Emotional (Behavioral) Disorder	28	74	80	76	46	94	199	132	729
Hearing Impaired/Deafness	9	10	3	2	26	17	97	28	192
Learning Disability	26	109	61	84	135	147	210	143	915
Mental Retardation	15	43	50	66	49	106	177	56	562
Multiple Disabilities	5	38	45	59	34	160	160	68	569
Orthopedic Impairment (Physical)	11	23	20	31	42	98	129	31	385
Other	0	6	3	2	5	3	7	4	30
Other Health Impaired (incl.	82	86	68	74	137	232	430	150	1,259
Speech/Language Impairments	7	22	44	45	48	30	89	28	313
Suspected not yet Identified Disability	17	67	12	37	8	29	65	50	285
Traumatic Brain Injury	3	11	10	1	7	12	14	7	65
Unknown	18,105	310	318	267	420	519	1,001	419	21,359
Visual Impairment/Blindness	2	9	1	1	4	25	24	22	88
Young Child Dev. Dis.	6	4	0	22	8	6	86	63	195
Totals	18,388	927	778	885	1,098	1,683	3,148	1,838	28,745