

MPACT Contact Activity Report

All Offices

For Monday, July 01, 2002 through Monday, June 30, 2003

Method of Contact	First Time	Repeat	Totals	Actions Taken	Totals	Materials Sent	Totals
Email	255	15,407	15,662	IEP Consultation	196	DESE Parent Guide	481
In Person	2,306	341	2,647	IEP Meeting Attended By Mentor	93	Do You Know Brochures	2,439
Mail	80	16,063	16,143	IEP Meeting Attended By Staff	156	Fact Sheets	1,454
Mentor	56	384	440	Materials Sent	46,654	Initial Basic Packet	235
Phone	1,734	5,588	7,322	Mentor Assigned	76	Library	1
Workshop	592	1,206	1,798	No Mentor Available in Area	340	Mpact Brochures	2,658
Totals	5,023	38,989	44,012	Phone Assistance Only	6,357	Mpact Resource List	2
				Postcard Sent to Volunteer	0	Newsletter	15,526
				RC Followed-up with Mentor	214	Nichy Order Form	7
				Referral Made	715	Other Specific Information	20,348
				Specific Packet Sent By	1	Resource Info	19
				Staff to Staff Assistance	53	Training Packet	1,847
				Workshop Attended	1,798	Workshop Information Sent	1,637
				Totals	56,653	Totals	46,654
*Display/Resource Fairs			1,886				
*Presentations			410				
*Web Site Visitors			25,796				
*(These items are NOT included in the numbers listed above or below)							

Contacts By Region	(UK)	KSC	MSO	NEA	NWT	SEA	SWT	STL	Totals
Contacts	1523	5761	4010	3210	5054	3651	9132	11671	44012
Problems Presented By Region	(UK)	KSC	MSO	NEA	NWT	SEA	SWT	STL	Totals
A. Basic Rights Issues	278	561	271	275	714	200	377	789	3465
B. I.E.P Issues	500	1005	525	481	1054	496	1088	1421	6570
C. Advocacy Issues	151	509	107	156	297	158	225	360	1963
D. Early Childhood Issues	38	43	36	18	44	15	49	83	326
E. Post-Secondary Issues	70	117	67	58	152	41	85	103	693
F. Related Services	112	329	149	153	180	136	224	390	1673
G. Other Issues	1527	231	146	141	274	157	266	312	1787
H. Hot Topic Issues	2	7	5	3	2	4	9	16	48
I. Identification Child Find	132	406	88	140	237	103	322	264	1692
Totals	1543	3208	1394	1425	2954	1310	2645	3738	18217

Outcomes By Region	(UK)	KSC	MSO	NEA	NWT	SEA	SWT	STL	Totals
A. Section 504	67	82	54	49	109	67	207	106	741
B. I.E.P Issues	331	374	208	196	397	328	794	619	3247
C. Evaluations	194	206	143	123	294	182	543	288	1973
D. Child Complaint	79	178	42	24	51	48	191	160	773
E. Due Process	11	31	6	4	3	6	19	26	106
F. Other Issues	315	446	242	207	423	337	703	497	3170
Totals	997	1317	695	603	1277	968	2457	1696	10010

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Age Range By Region	(UK)	KSC	MSO	NEA	NWT	SEA	SWT	STL	Totals
Birth to Two Years	8	6	1	1	3	1	5	19	44
Three to Five Years	31	77	39	32	35	47	142	212	615
Six to Twelve Years	112	418	206	173	323	298	1420	381	3331
Thirteen to Sixteen Years	53	113	77	64	130	122	601	173	1333
Seventeen to Twenty Years	6	23	40	10	21	48	324	30	502
Twenty-One to Twenty-Five Years	0	6	0	0	12	0	136	10	164
Over Twenty-Five Years	3	0	16	0	0	3	40	1	63
Unknown	34776	297	206	263	565	283	1178	392	37960
Totals	34989	940	585	543	1089	802	3846	1218	44012

MO Disability By Region	(UK)	KSC	MSO	NEA	NWT	SEA	SWT	STL	Totals
Autism	57	82	41	53	93	56	351	233	966
Deaf/Blind	7	8	0	1	6	10	28	11	71
Emotional (Behavioral) Disorder	29	114	72	49	40	44	142	76	566
Hearing Impaired/Deafness	1	6	2	0	7	4	85	1	106
Learning Disability	35	114	17	27	100	92	425	112	922
Mental Retardation	14	30	61	27	51	82	271	39	575
Multiple Disabilities	18	52	80	26	69	50	121	52	468
Orthopedic Impairment (Physical)	14	32	38	26	70	107	277	15	579
Other	0	0	0	22	0	0	4	2	28
Other Health Impaired (ADD/ADHD)	58	157	57	65	139	54	656	182	1368
Speech/Language Impairments	3	32	18	23	22	30	135	54	317
Suspected but Undiagnosed Disability	16	26	6	6	7	12	51	15	139
Traumatic Brain Injury	4	7	0	2	6	1	19	0	39
Unknown	34722	276	189	208	476	247	1205	318	37641
Visual Impairment/Blindness	1	0	0	4	1	9	20	18	53
Young Child Dev. Dis.	10	4	4	4	2	4	56	90	174
Totals	34989	940	585	543	1089	802	3846	1218	44012